



The Practical Practice of Business Continuity

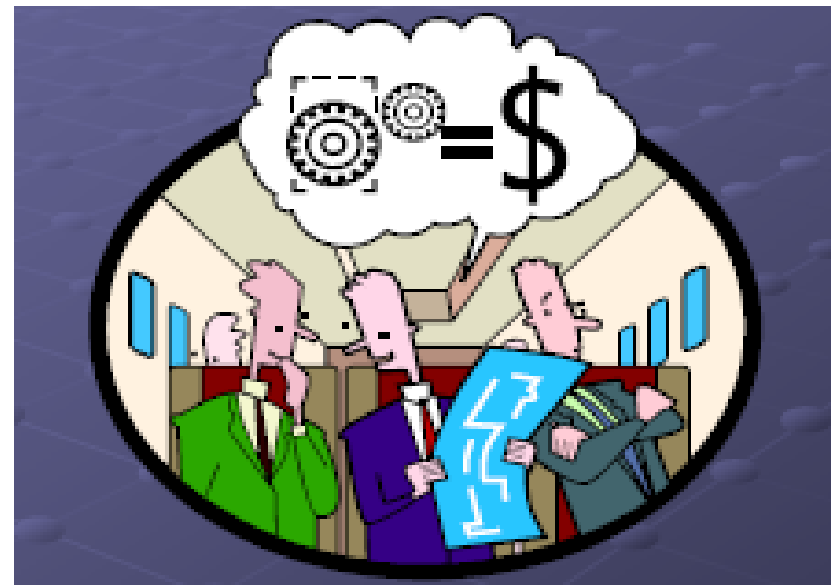
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Now, you decide to kick-off BCM ...



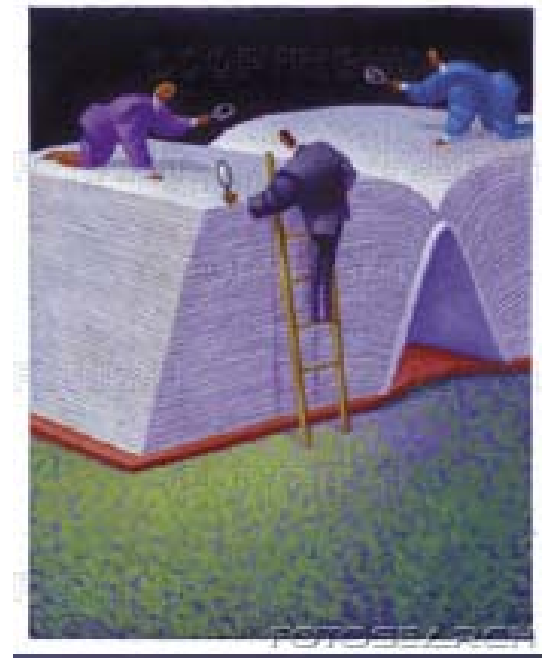
Plan vs. Planning

- We should avoid the classic trap of being more focused on **producing a plan** than **proper planning**



Plan vs. Planning

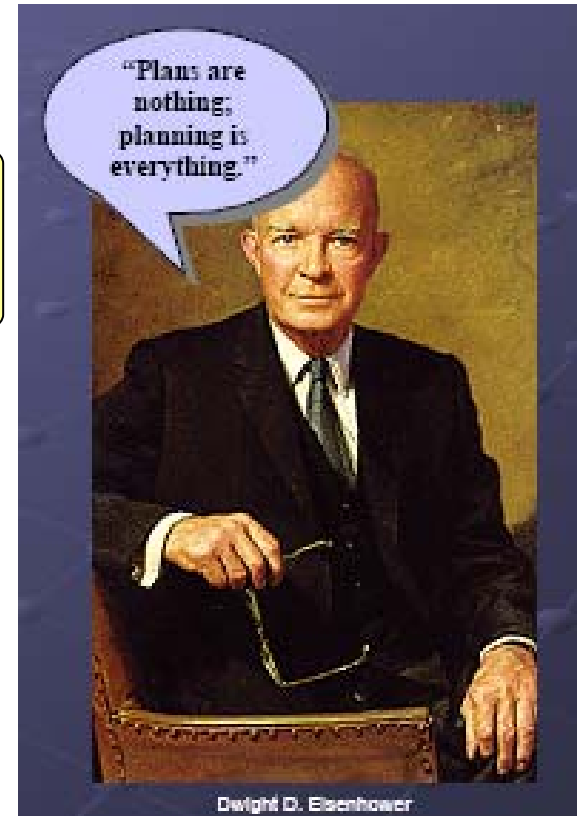
The “great big book of everything” is never be the objective of BCM



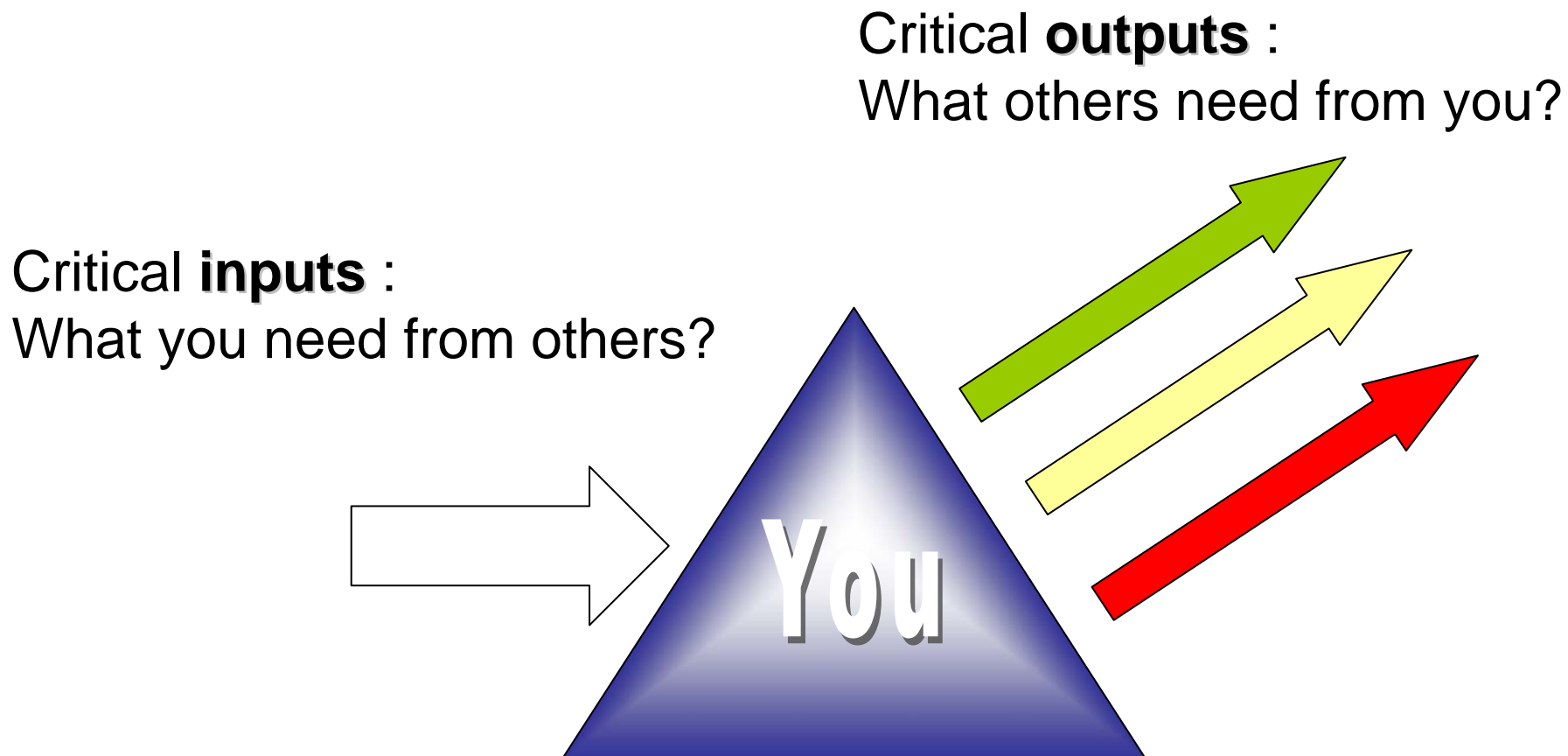
Plan vs. Planning

- It's the learning process of planning that is a key

“Plans are nothing.
Planning is everything”

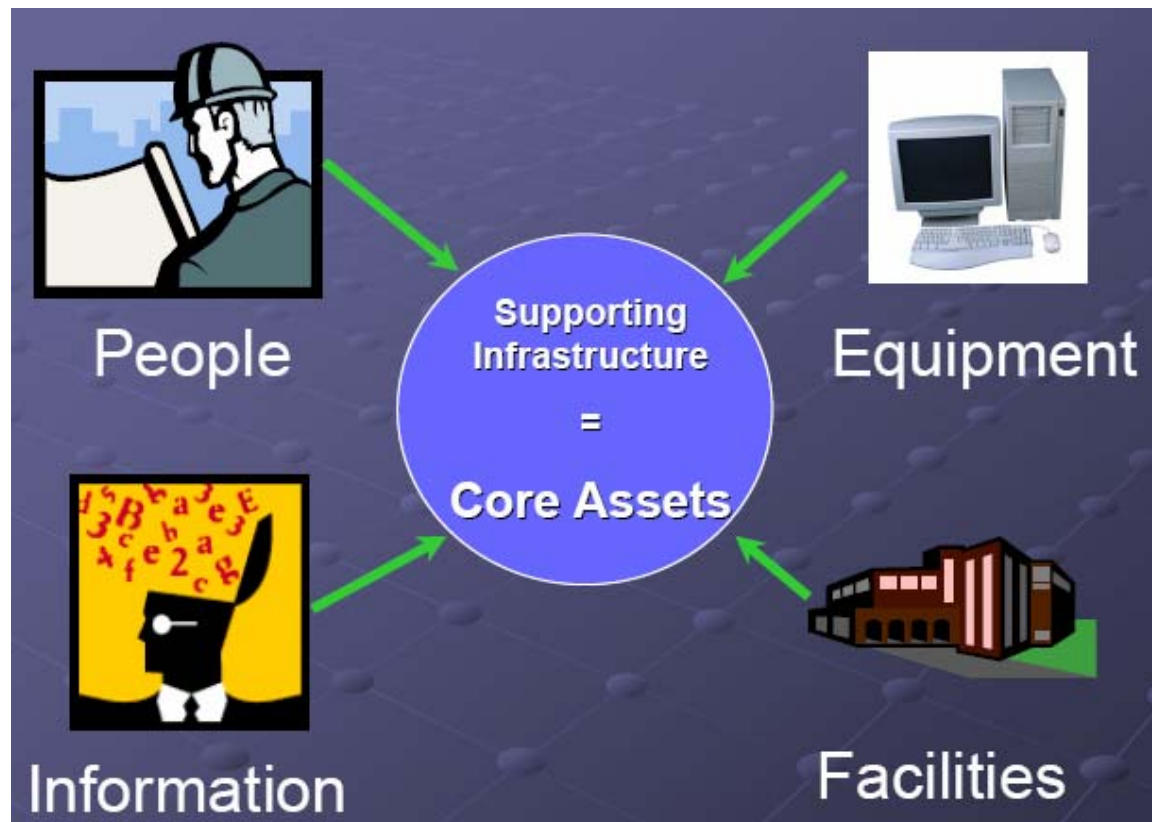


What are the critical job functions?



What are the critical job functions?

- What do you need to do the job?



Common capability gaps

- Plans lacking fundamental components ~ WHO-WHAT-WHERE-WHEN-WHERE-HOW-WHY
- Unspecified or vague (contingency) roles and tasks
- Lack of pre-designated alternative venues
- Alternative/back-up venues in same precinct
- Ill-equipped contingency venues
- Lack of alternate/deputy (contingency) roles
- Un-rehearsed plans & call-out procedures
- No pre-designated spokesperson
- No documented Business Impact Analysis (BIA)

Common capability gaps (cont.)

- Insufficient understanding of or linkages to government response
- Sole reliance on mobile telephones to co-ordinate the response (prone to failure)
- Insufficient protocols for communication with staff, visitors, students
- Recovery times (RTOs) not specified
- Lacking 24/7 remote access to HR/vendor contact details
- Lack of confidence in documented plans – too much information

Our last suggestion...



Remember... Disasters create Opportunities



But only if we are ready for it

Question?

